



AIA Hong Kong

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Memo

Attn: All Business Partners

From: Anne Weedon

Dept: Partnership Distribution

Date: 21 February 2013

Total page: 1

Subject: (Ref: A2013018) 尖沙咀港威大廈之友邦財駿中心停止提供保單查詢服務之安排
Cessation of Walk-in Customer Enquiry Service at the AIA Wealth Select Centre
(WSC) at The Gateway, Tsim Sha Tsui

Applicable Product Category: All Products

為了迎合抵港內地人士業務不斷上升的需求，位於尖沙咀港威大廈的友邦財駿中心將由本年 4 月中至 5 月上旬進行裝修，以提供更寬敞而又舒適的環境為業務代表及抵港內地人士提供認證的服務。因應此服務提升的安排，由 2013 年 4 月 15 日起，尖沙咀港威大廈的友邦財駿中心原有為保單持有人提供的保單查詢服務將會終止。如有需要，客戶可前往位於北角的友邦財駿中心作保單查詢。客戶亦可選擇致電友邦香港客戶熱線 2232-8888 或登入「客戶專頁」查詢保單資料。

如有任何疑問，請致電保險及理財顧問熱線 3972 8899。

In order to meet the ever-increasing demand for PRC verification services in Tsim Sha Tsui, the AIA Wealth Select Centre (WSC) at The Gateway will be renovated to provide a more spacious and cozy environment to both our Technical Representatives and PRC applicants. The renovation work will be carried out between mid-April and early May 2013. To accommodate this service enhancement, the WSC at **The Gateway will cease providing walk-in customer enquiry service effective from 15 April 2013 onwards**. Customers can continue visiting our WSC at AIA Tower in North Point for policy enquiries if necessary. Customers are also welcome to call AIA Hong Kong Customer Hotline on 2232-8888 or log in to Customer Corner for inquiring their policy information.

For enquiries, please feel free to call our Brokerage & IFA Hotline 3972 8899.

Best regards,

Anne Weedon
Head of Partnership Distribution

Note:

於這通告內所提及的「友邦香港」是指美國友邦保險(百慕達)有限公司(於百慕達註冊成立之有限公司)
"AIA" or "AIA Hong Kong" or "our" as used herein refers to American International Assurance Company (Bermuda) Limited
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